

# Smart Metering Implementation Guide

Shenzhen CalinMeter Co., Ltd



## About Calin

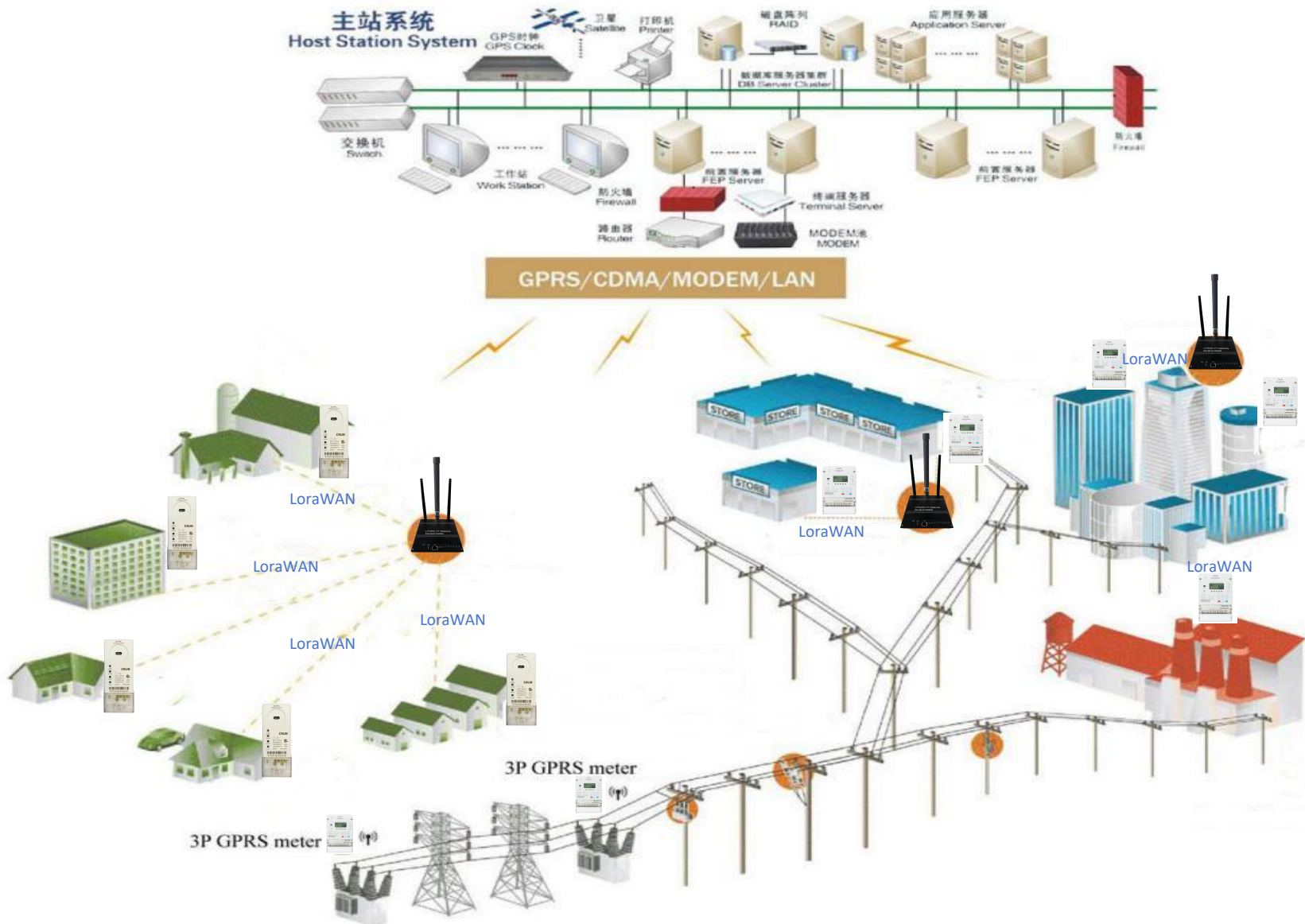
Shenzhen Calinmeter Co., Ltd. was established on November 6, 2015. The company's business projects include the production of electronic energy meters, intelligent water meters, gas meters, heat meters, gas meters, instruments, collectors, concentrators, four-meter integrated systems and equipment, communication modules, communication interfaces, meter boxes, and complete sets of instruments; plastic products and secondary processing for various instruments; and the production of molds.

Over the past five years, we have sold and commissioned over 200,000 smart meters. We are an ISO and STS certified meter company. Our expertise extends beyond manufacturing to designing for other meter companies both in and out of China. We sincerely appreciate the opportunity to introduce our latest technology and products to cater to your needs and believe that our expertise in smart metering will bring significant value to your fields.





# Calin Solution Overview





## Serials Number

Meter Serials Number



**47001249938**

- 47** --- CALIN manufacturer code
- 00124993** --- Serials
- 8** --- Check Bit

short code: 65 to check the serial number



Gateway Serials Number

You can scan the QR code to get the gateway serials number

Gateway will send a wifi for the serial number and configuration



# Carton Label

PACKING LIST		
Carton NO.		15 / 180
Qty.		6
Product name	LoraWAN Din Rail Single Phase Energy Meter	
Model name	CA168-S	
Description	230V 5(80)A 50Hz	
47000123456	47000123456	47000123456
47000123456	47000123456	47000123456
47000123456	47000123456	47000123456
47000123456	47000123456	47000123456
47000123456	47000123456	47000123456
47000123456	47000123456	47000123456
47000123456	47000123456	47000123456

- Carton Number
- Meter Quantity in this carton
- Model Type
- Model Number
- Meter Basic parameters
- Meter Serials Number in this carton
- Shipping Mark & Remark Information

Each carton have two identical labels





# Key Steps to Successful Implementation

## Step one: Deployment Planning



### Site Information Collection

- Number of meters required for installation
- Overall scope and size of the project

This information is critical for network planning, as each gateway (DCU) can manage up to 500 meters within a 1-kilometer radius to ensure stable and reliable communication

### Meter & Gateway Distribution

Based on the project information, assign the appropriate number of gateways and meters to the site.

Ensure all gateway and meter serial numbers are properly recorded for future tracking and management.

	A	B	C	D
1	<b>Site Name</b>	<b>Ward / Area / Street Name</b>	<b>Community / Village Name</b>	
2	Odunade	xxxx	xxxx	
3				
4	<b>Gateway Serials</b>	E4-38-19-FF-FE-1A-BF-0D	E4-38-19-FF-FE-1A-BF-xx	E4-38-19-FF-FE-1A-BF
5				
6	<b>Meter Number</b>			
7	47002756790			
8	47002784412			
9	47002773613			
10	47002731744			
11	47002730969			
12	47002816065			
13	47002763044			
14	47002755628			
15	47002749803			
16	47002764539			
17	47002764208			
18	47002799246			
19	47002821131			
20	47002756782			
21	47002740984			



# Key Steps to Successful Implementation

## Step two: Pre-test



### Pre-Installation Testing & Training

Before deployment, it is recommended to conduct a pre-test in the office to:

- Verify the compatibility between meters and gateways
- Identify any potential configuration issues in advance
- Provide a valuable opportunity to train installation personnel



# Key Steps to Successful Implementation

## Step three: Map your site to check the connectivity

### Network Joining (Commissioning)

#### AC powered mode :

On power up the tester auto-joins the meter network. If all

display segments light up for around 3 seconds, the join

succeeded;

if they stay on continuously for exceed 10 seconds, the join

failed. (A quick re-try by unplugging/re-plugging the power line

or removing/re-inserting the battery will restart commissioning.)

#### Battery-powered mode:

After inserting the battery, wait about 30 seconds before

starting any signal test. This gives the device time to power on

and attempt a network join.





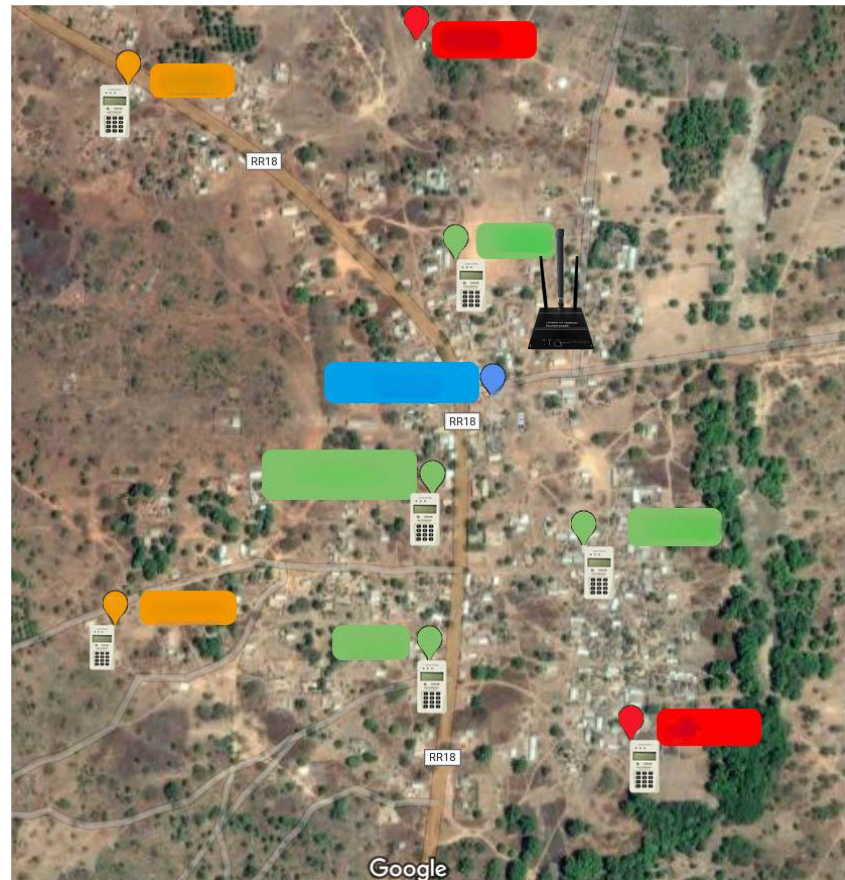
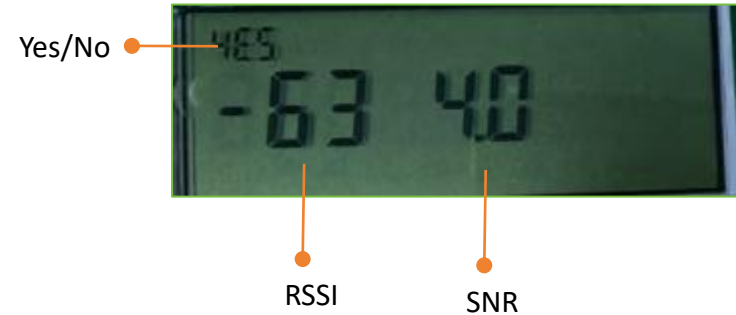


## Signal-Strength Reading

After join: Wait ~20 seconds after a successful join (letting the network stabilize). Then press “00” followed by Enter to trigger a signal-quality test.

CIU indicator: On the tester’s display (“CIU”), the top-left corner will show “YES” if the signal is acceptable (good link)

Check RSSI & SNR values: Read the numeric values: RSSI (signal strength) and SNR (signal- to- noise ratio). Good link examples: RSSI = -63 dBm, SNR = 4.0 dB. In general, a higher RSSI (closer to 0) is better – for example, RSSI between -67 and -30 dBm is “good to excellent”





### Failure Codes

**“Busy”**: The line/channel is busy (another device is transmitting). Wait a moment and retry the test.

**“Not\_join”**: The tester has not yet joined the network. Ensure commissioning completed (power-cycle or reinsert battery to retry join).

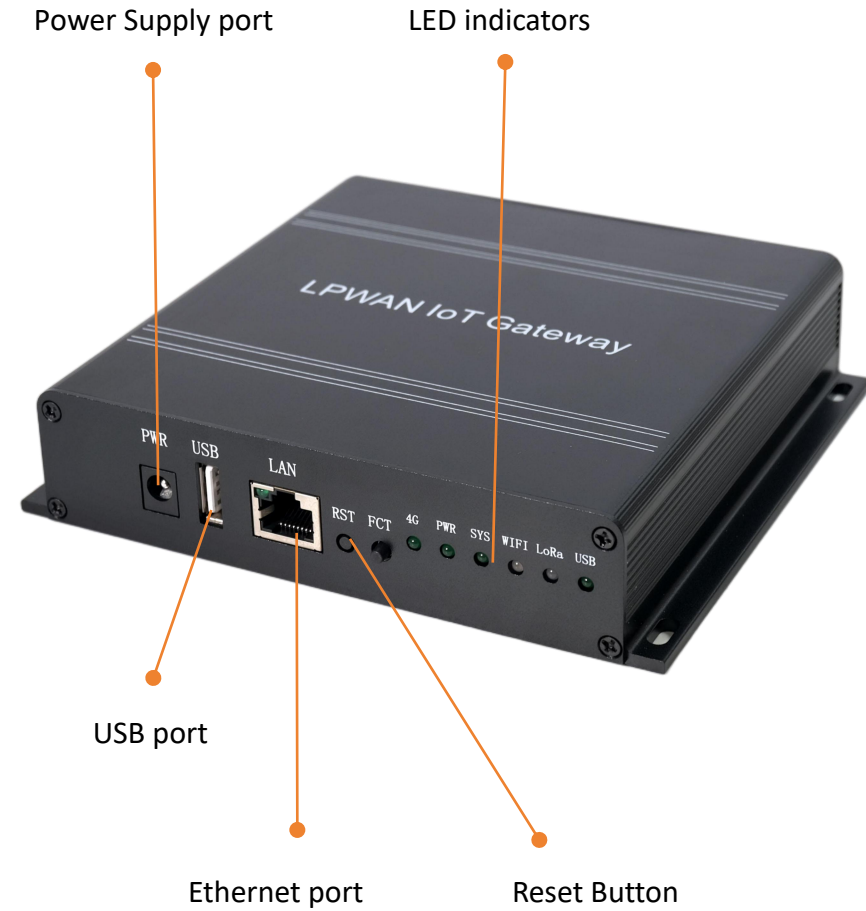
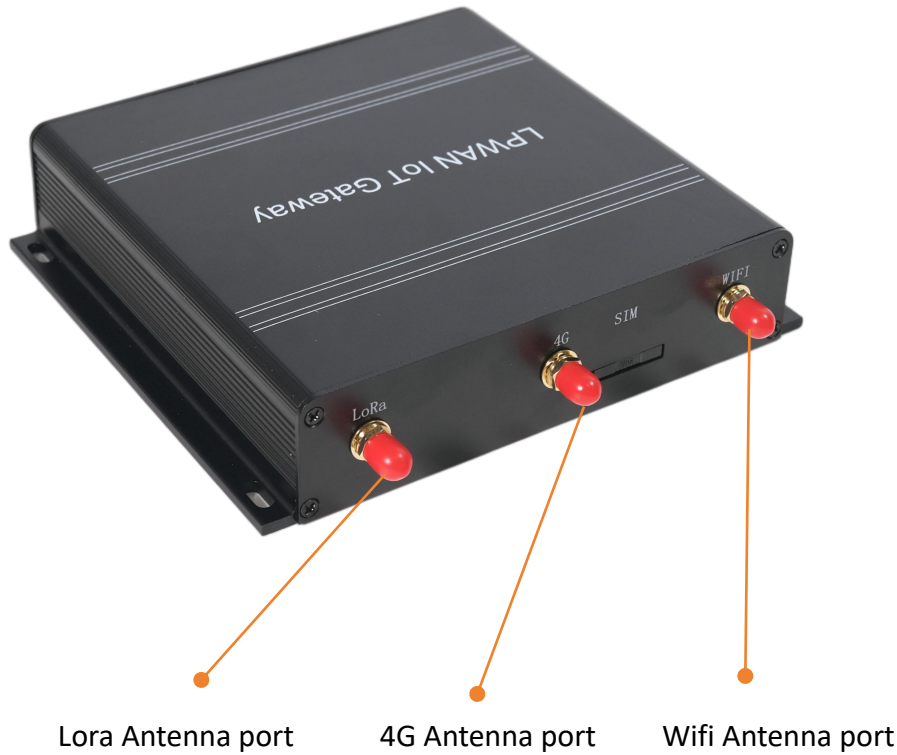
**“T\_out” (Timeout)**: No response from meter/gateway. Common causes:

1. Too far from gateway: Weak radio link – move closer or use an extension antenna if available.
2. Temporary poor signal: Try again or power-cycle/rejoin the network (re-run commissioning).





# Gateway Overview





# Gateway Box Kit Overview



- Lora Antenna
- Signal Wire of Antenna
- Antenna Mounting Parts





## Gateway Installation Precautions

- Mount Gateways at Elevated Locations  
Place the gateway as high as possible—e.g. on rooftops, poles, or upper walls—to minimize obstacles and ensure **LOS (line-of-sight) communication** with the meters
- Ensure Antennas Are Properly Oriented
- Verify Signal Integrity Before Final Installation
- Secure Cabling and Mounting Hardware
- Confirm Stable Power & Network Conditions





# DIN RAIL Meter Overview





# DIN RAIL Meter Box Kit Overview

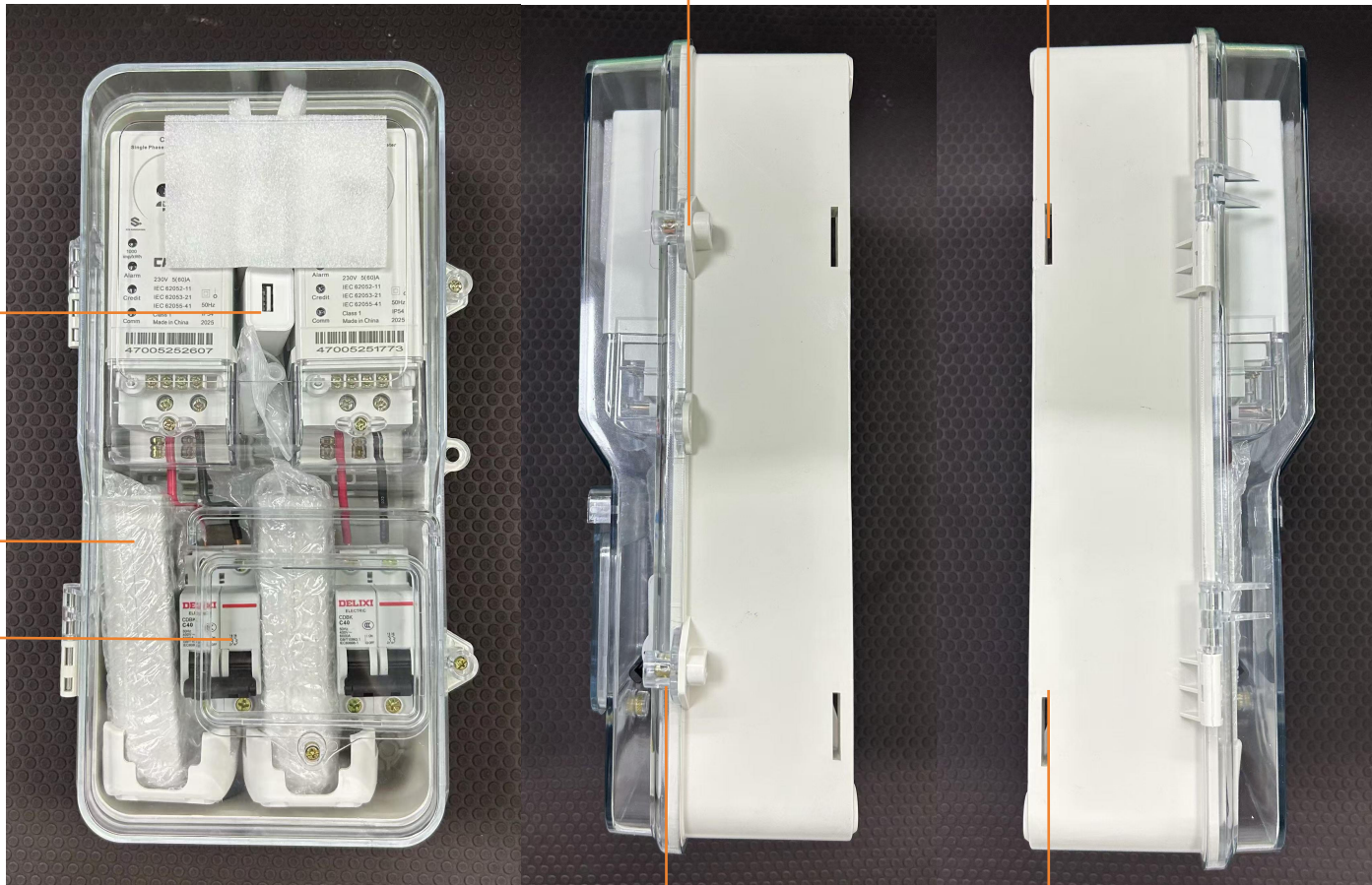
CIU adaptor & power Cord

CIU

MCB

Seal screw

Strap hole



Seal screw

Strap hole



# DIN RAIL Meter Box Kit Overview

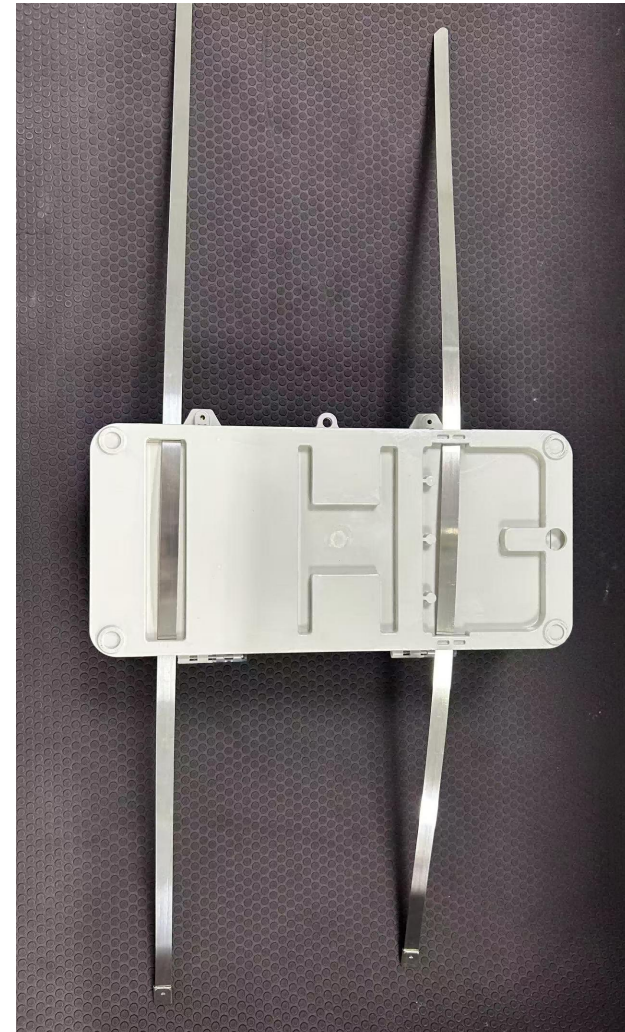
## Wall Mount

Wall Mount  
Screw point



Wall Mount  
Screw point

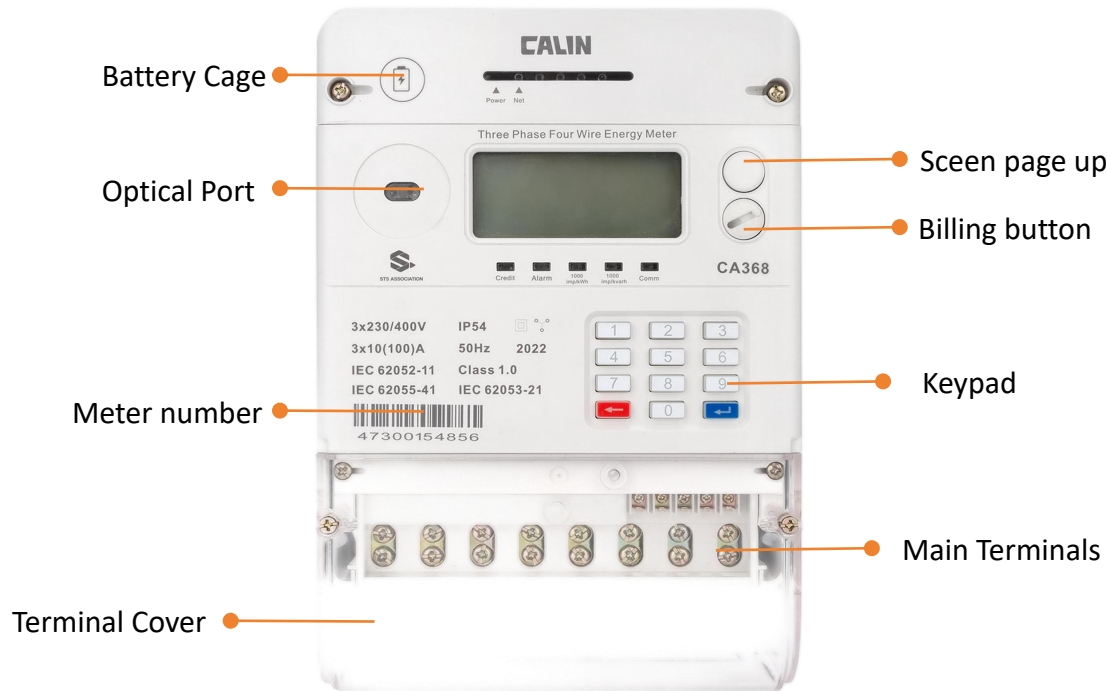
## Pole Mount





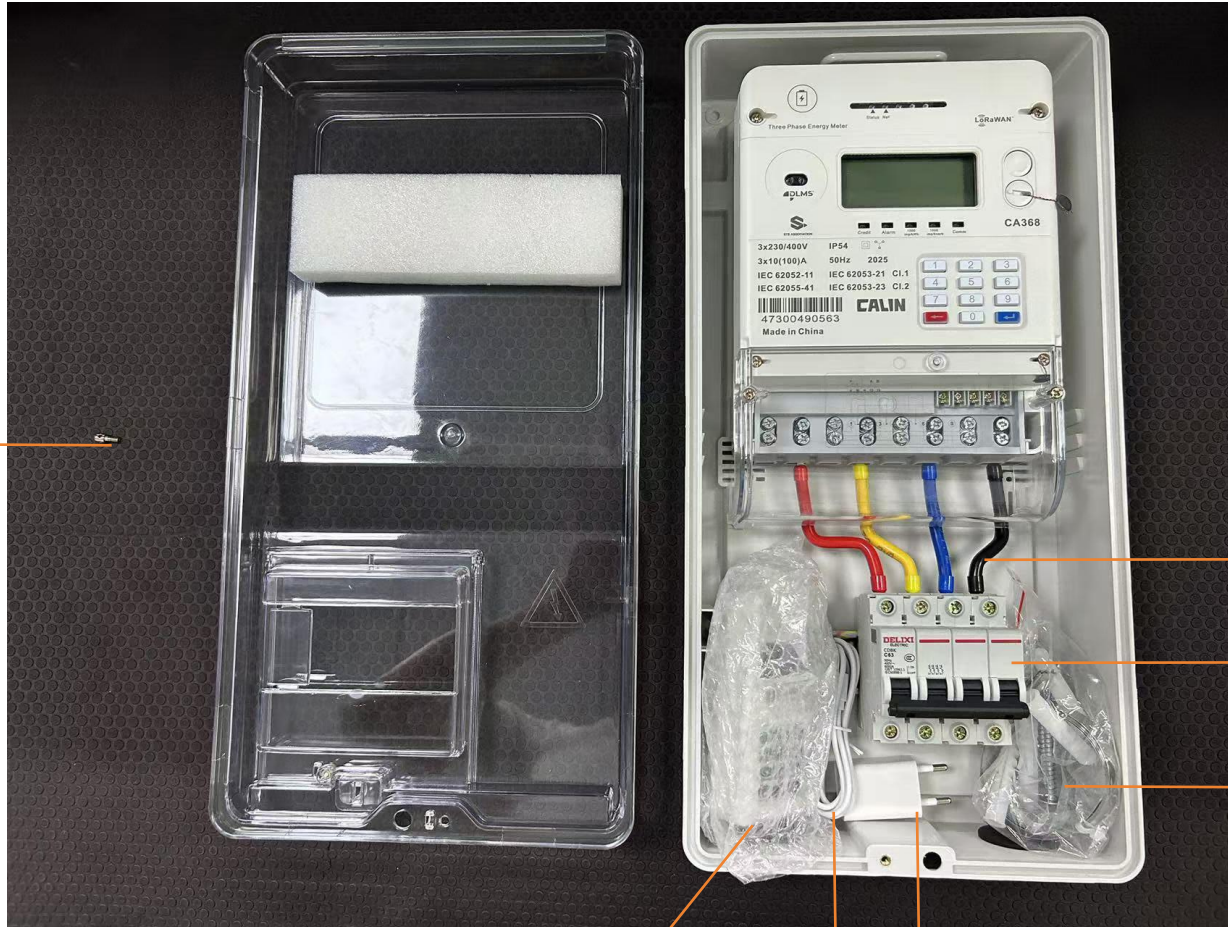


# Three Phase Meter Overview





# Three Phase Meter Box Kit Overview



Box Seal Screw

Electricity Wires

Circuit Breaker

Screws for wall mount

CIU

Power line of CIU

Adaptor of CIU

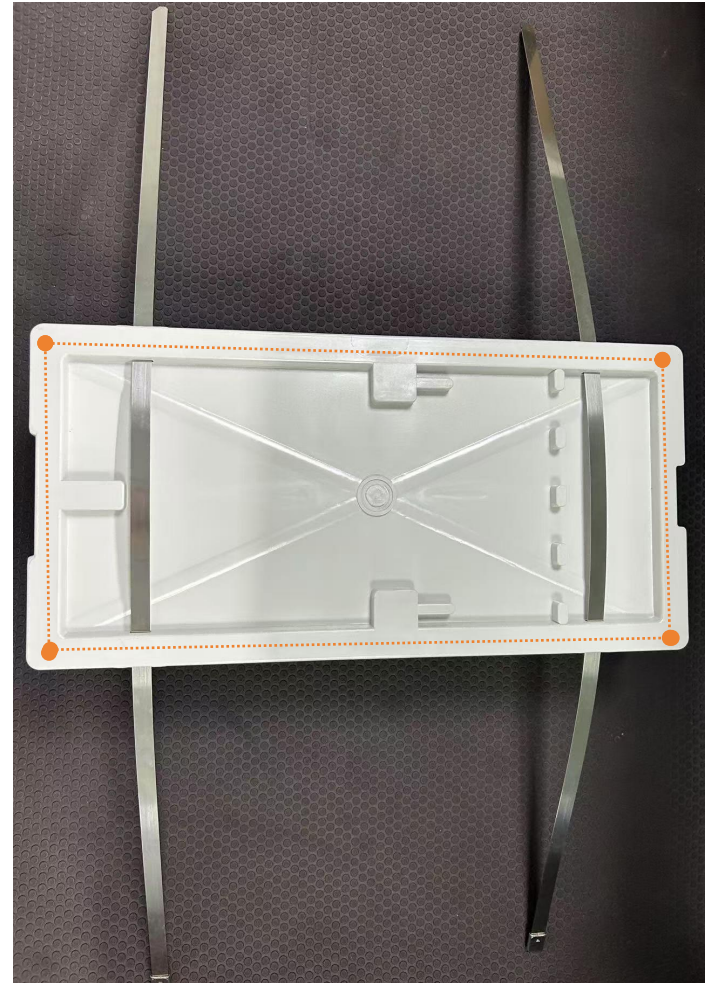


# Three Phase Meter Box Kit Overview

Wall Mount

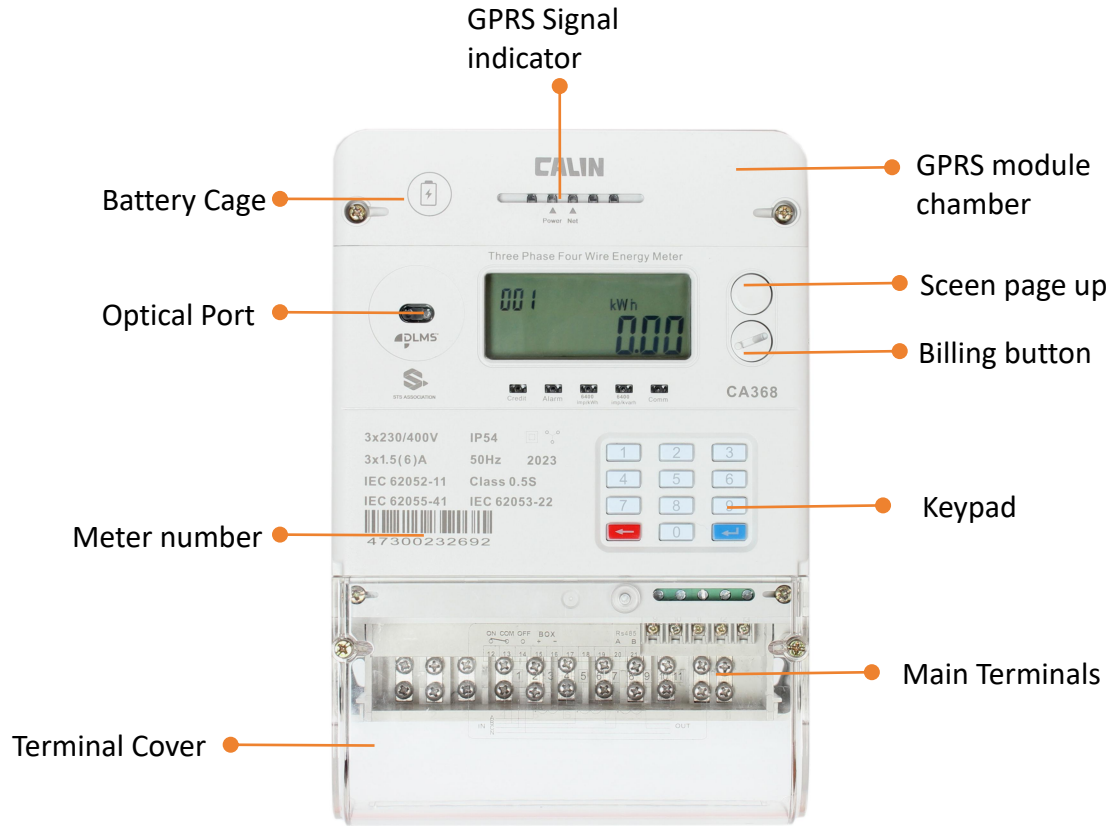


Pole Mount





# CT 3-Phase Meter (GPRS communication) Overview





# CT 3-Phase Meter Box Kit Overview

CT meter

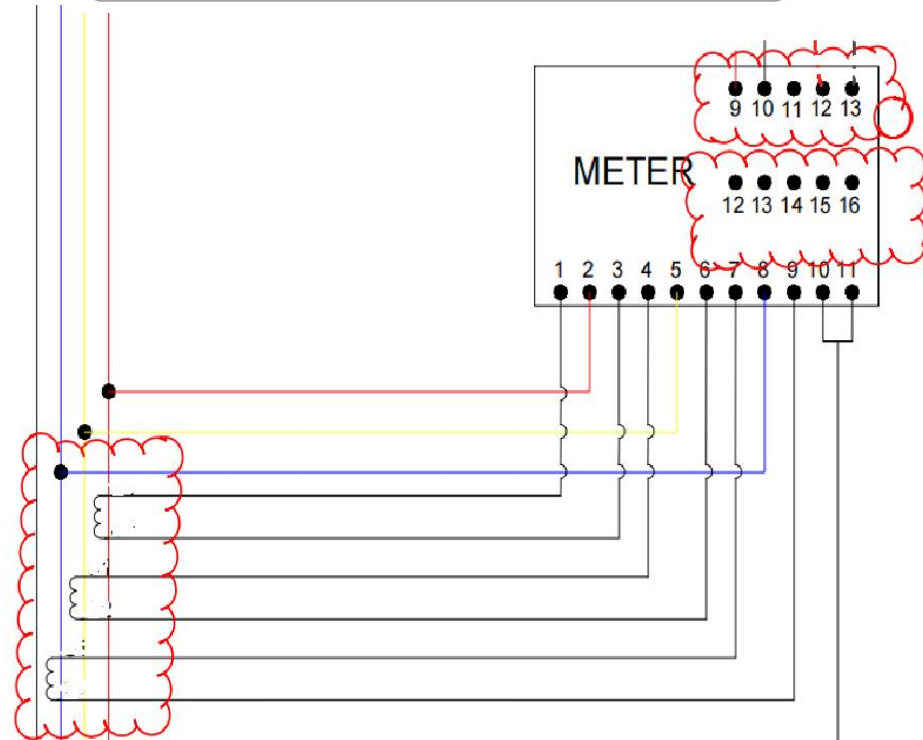
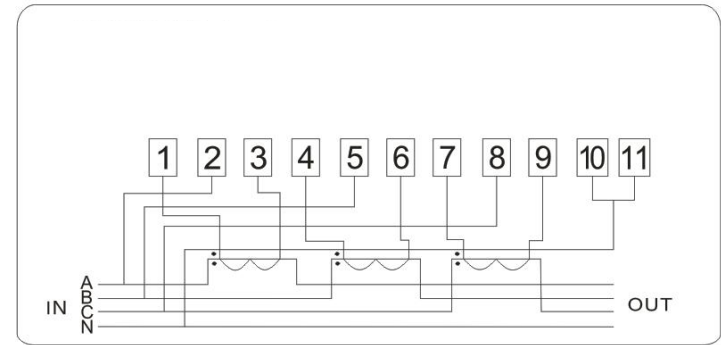
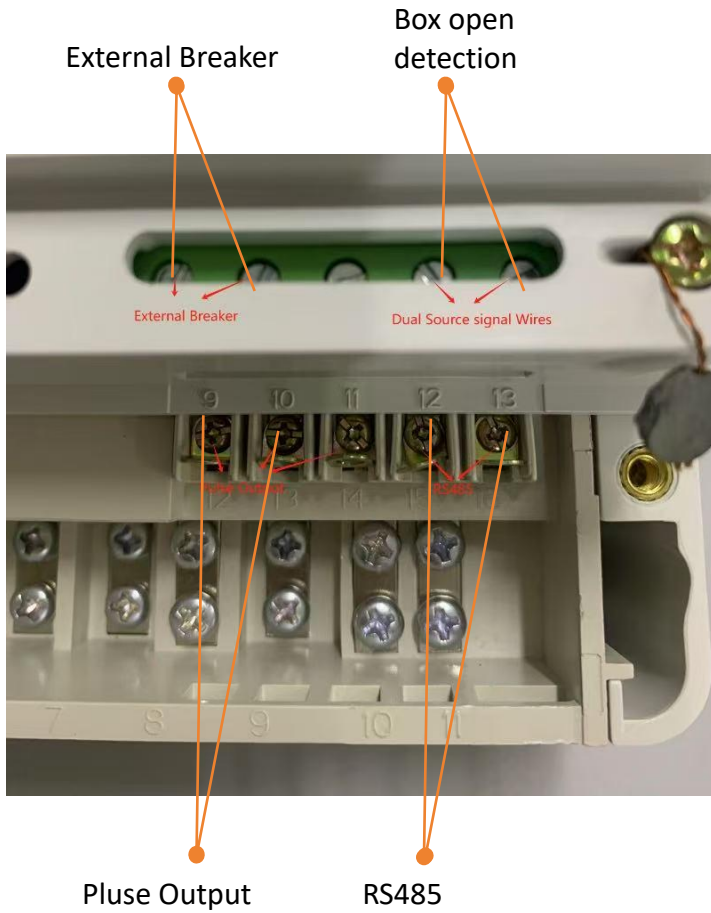
Wires Hub

Current Transformer



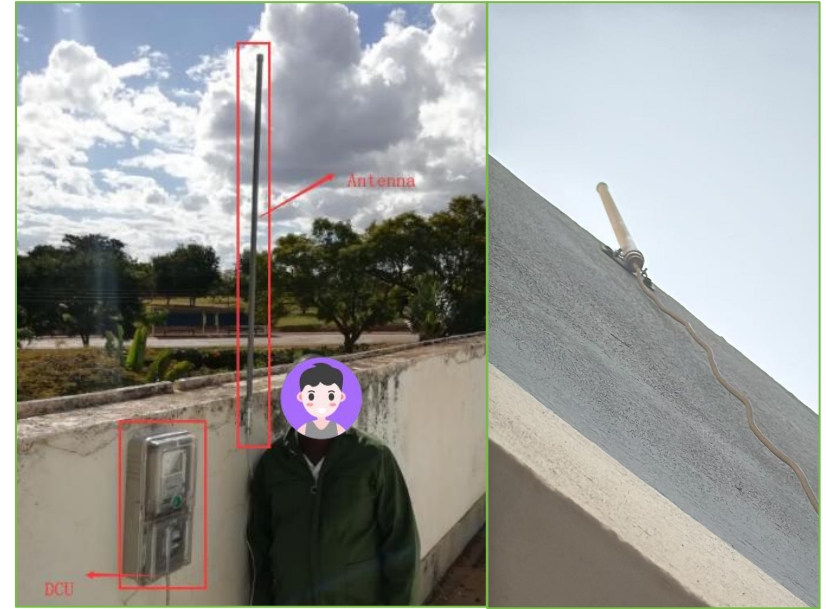


# Wire Connection





## Site Installation-Gateway



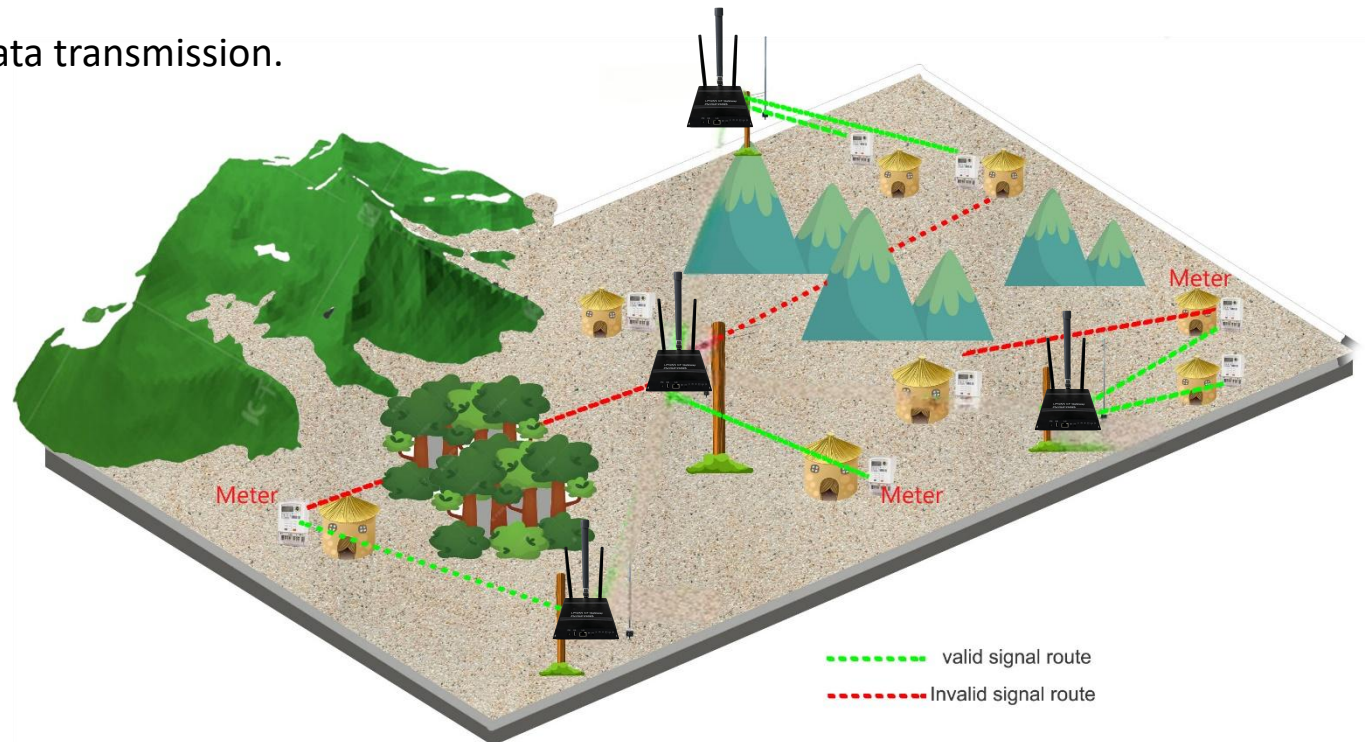
### Key Tips

- In office: test power & network before mounting
- High Elevation: Mount rooftop/pole/upper wall to ensure LOS
- Signal-Friendly Setup: Keep away from metal surfaces or shielding objects
- Proximity: Ideally within 1000m of electric meters
- Antenna Orientation: Antennas vertical, firmly tightened
- Stable power & GPRS/Ethernet connectivity required



## Site Installation-Meters

- Mount the gateway as high as possible to maximize coverage and improve line-of-sight communication with meters.
- Minimize physical obstructions between the gateway and meters—avoid placing near walls, metal structures, trees, or other blocking objects.
- Ensure reliable backhaul connectivity, such as stable Ethernet or cellular (GPRS/4G) connection for data transmission.







# Token Generation and Records

Our system supports the generation of the following types of tokens:

- Credit Token
- Clear Tamper Token
- Clear Credit Token
- Maximum Power Limitation Token

All generated tokens are permanently recorded in the system.

Dashboard / Token Record / Credit Recharge

Dashboard **Credit Recharge**

Search Term

ID	Receipt ID Q	Customer ID Q	Customer Name Q	Meter ID Q	Meter Type Q	Tariff ID Q	Tax Q	Total Unit Q	Total Paid Q	Ac
1	19971	1	Customer	47000005	Electricity	1	0	2.4	2.4	<input type="button" value="Print"/>
2	19970	1	Customer	47000035	Electricity	1	0	1.2	1.2	<input type="button" value="Print"/>
3	19969	1	Customer	47000047	Electricity	1	0	11.7	11.7	<input type="button" value="Print"/>
4	19968	1	Customer	47000034	Electricity	1	0	0.6	0.6	<input type="button" value="Print"/>
5	19967	1	Customer	47000093	Electricity	1	0	2.4	2.4	<input type="button" value="Print"/>
6	19966	1	Customer	47000036	Electricity	1	0	0.5	0.5	<input type="button" value="Print"/>
7	19965	1	Customer	47000041	Electricity	1	0	1.1	1.1	<input type="button" value="Print"/>
8	19964	1	Customer	47000060	Electricity	1	0	1.2	1.2	<input type="button" value="Print"/>
9	19963	1	Customer	47000044	Electricity	1	0	1.1	1.1	<input type="button" value="Print"/>
10	19962	1	Customer	47000023	Electricity	1	0	1.2	1.2	<input type="button" value="Print"/>
11	19961	1	Customer	47000048	Electricity	1	0	0.6	0.6	<input type="button" value="Print"/>
12	19960	1	Customer	47000072	Electricity	1	0	3.5	3.5	<input type="button" value="Print"/>
13	19959	1	Customer	47000061	Electricity	1	0	1.2	1.2	<input type="button" value="Print"/>
14	19958	1	Customer	470000508	Electricity	1	0	1.2	1.2	<input type="button" value="Print"/>
15	19957	1	Customer	470000391	Electricity	1	0	1.2	1.2	<input type="button" value="Print"/>





## Interval Data - Hourly Report

Our LoRaWAN smart meter reports data once every hour. The reported data items include:

- Total Energy
- Credit Balance
- Maximum Demand
- Power

Meter Status, including:

- Relay Status
- Battery Status
- Magnetic Tamper Status
- Terminal Cover Open/Close Status
- Upper Cover Open/Close Status
- Current Reverse Detection
- Current Unbalance Detection

Meter Id	Collection Date	Maximum Demand	Power	Relay Status	Battery Status
47005250072	2025-07-28	0	0	Normal	Normal
47005250494	2025-07-28	0	0	Normal	Normal
47005250452	2025-07-28	0	0	Normal	Normal
47005250163	2025-07-28	0	0	Normal	Normal
47005250379	2025-07-28	0	0	Normal	Normal
47005250338	2025-07-28	0	0	Normal	Normal
47005250239	2025-07-28	0	0	Normal	Normal
47005250189	2025-07-28	0	0	Check	Normal
47005250155	2025-07-28	0	0	Normal	Normal





# Remote Meter Diagnosis - Meter Reading

The meter is capable of real-time remote data acquisition for diagnosing suspected meter faults.

Status	Customer Name	Meter Id	Meter Type	Remark	Site Id	Actions
Online	Meter_645	47005250403	Electricity		Imula-Omifunfun	<a href="#">Add Task</a>
Online	Meter_646	47005250429	Electricity		Imula-Omifunfun	<a href="#">Add Task</a>
Online	Meter_647	47005250437	Electricity		Imula-Omifunfun	<a href="#">Add Task</a>
Online	Meter_648	47005250445	Electricity		Imula-Omifunfun	<a href="#">Add Task</a>
Online	Meter_649	47005250452	Electricity		Imula-Omifunfun	<a href="#">Add Task</a>
Online	Meter_650	47005250460	Electricity		Imula-Omifunfun	<a href="#">Add Task</a>
Online	Meter_651	47005250478	Electricity		Imula-Omifunfun	<a href="#">Add Task</a>
Online	Meter_652	47005250486	Electricity		Imula-Omifunfun	<a href="#">Add Task</a>
Online	Meter_653	47005250494	Electricity		Imula-Omifunfun	<a href="#">Add Task</a>
Online	Meter_654	47005250502	Electricity		Imula-Omifunfun	<a href="#">Add Task</a>

Customer Name	Meter Id	Data Item	Site Id	Data Value	Status	Create Time
Meter_657	47005250536	Relay Status	Imula-Omifunfun	⊕	Success	2025-07-28 11:45:38
Meter_656	47005250528	Relay Status	Imula-Omifunfun	⊕	Failure	2025-07-28 11:45:37
Meter_655	47005250510	Relay Status	Imula-Omifunfun	⊕	Success	2025-07-28 11:45:36
Meter_653	47005250494	Relay Status	Imula-Omifunfun	⊕	Failure	2025-07-28 11:45:35
Meter_652	47005250486	Relay Status	Imula-Omifunfun	⊕	Success	2025-07-28 11:45:34
Meter_651	47005250478	Relay Status	Imula-Omifunfun	⊕	Success	2025-07-28 11:45:33
Meter_650	47005250460	Relay Status	Imula-Omifunfun	⊕	Success	2025-07-28 11:45:32
Meter_649	47005250452	Relay Status	Imula-Omifunfun	⊕	Success	2025-07-28 11:45:31
Meter_647	47005250437	Relay Status	Imula-Omifunfun	⊕	Success	2025-07-28 11:45:30
Meter_645	47005250403	Relay Status	Imula-Omifunfun	⊕	Success	2025-07-28 11:17:44



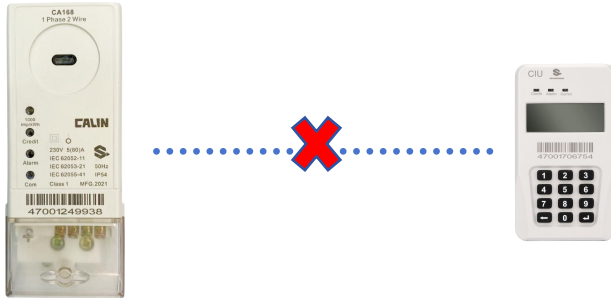
## Troubleshooting-Relay keep open

- Activate meter:  
Input **12345 +enter**
- Tamper alarm (yellow LED + LCD icon 🖐):  
Reinstall terminal cover tightly → Input clear tamper token
- Tamper persists  
Terminal cover may be loose → Reinstall firmly
- Short code 87:  
Record result → Report to CALIN
- Check power limit:  
Short code 14 Auto reconnection after overload
- No credit = Meter trips  
Check balance
- Check voltage:  
Short codes 71/72/73 → Record values, Over/under voltage may cause trip





## Troubleshooting-CIU read fail



The pair code for calin meters

On the CIU,

step1 > Enter **0014 4115 1882 1007 6194** ,

step 2> Watch out for a T or an A on the upper left of the LCD SCREEN

step3 > Press meter number like this 047xxxxxxx(add 0 ahead of the meter serial number)

Step 4> Hit the enter button

- **Verify Water Meter Status**

Check if the meter is powered on and functioning normally (e.g., display activity, valve operation).

- **Test Communication with a Known-Good CIU**

Use a verified functional CIU to attempt communication with the problematic meter.

- **Test the Suspected CIU with a Functional Meter**

Connect the problematic CIU to a confirmed working water meter.