Outage log

Date	Duration	Reason	Impact	Remarks
1 September 2025	8 hours	2/3 phases with voltage too low due to a broken link, this one impacted a wider area (whole of Nansana)	all 10 customers impacted because deployment was still in progress	Known to happen fairly often and could we temporarily resolved locally with a phase selector
6th September 2025	1 hour	Meter Alarm triggered for Main house	Main house only	Need to investigate reason why alarm/relay was triggered
9th September 2025	6 hours	Transmission team doing substation maintenance so they shut down the line	10/10 houses impacted.	

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